

Brocklebank Patient Group Meeting

20.6.18

Agenda

- Last meeting
- Practice Update
- The Building
- Clinical Pharmacist
- GDPR/Privacy
- AOB

Practice Changes

- From 1.4.18 acquisition of Haider practice
- Changes to partnership
- New Partners
- New Staff
- NHS Changes

Haider Practice

- Based in St Johns Therapy centre
- 2 previous partners, 3 salaried GPs
- Initially 2500 patients now approaching 5000
- Patient list entirely separate
- Small staff contingent
- Strategic move-total unit of 30000 patients

Partners

- Previously 8 partners
- 1 partner left
- 2 new partners from Brocklebank & St Paul's Cottage
- 1 new Partner from Haider
- Now 10 partners on each of 3 sites

Partners

- Winstock
- Coffey
- Jones
- Rousseau
- Beugelink
- Ogoe
- Duckenfield
- Drewer
- Scott
- Haider

Structure

Brocklebank
Group Partners
10 partners

Brocklebank
Practice

St Pauls Cottage
Surgery

Haider Practice

6 salaried GPs
5 nurses
2 HCA
14 mgt & admin

4 Salaried GPs
2 nurses
6.5 mgt &
admin

3 Salaried GPs
1 nurse
1HCA
5 mgt & admin

New Staff at Brocklebank

- Laura Barraclough, Clinical Pharmacist
- Dr Miranda Haggie, GP Registrar
- Lesley Tibihikira, Reception and Insurances
- Tia Ward, Medical Secretary
- Dr Terry Quirke, Salaried GP
- Dr Keleche Oganye (from 1.8.18)

NHS Changes

- New PMS contract
- 8 til 8 appointments
- E Referrals
- 5 year forward view/transforming Primary care
- Multispecialty Community Providers (MCP)

MCP activities 2017-2019

Key Initiatives and outcomes in 2017/18:

The Federation will deliver the MCP specification for a seven year period from 1st April 2017 using a phased approach; the specification will evolve over time as learning is captured and evaluated

- **Phase 1 services to commence from 1st April 2017**

Primary Care Enhanced Services – Planning all Care Together (PACT)

The PACT enhanced service identifies patients at risk of hospital admission and incentivises GPs to pro-actively manage their care.

Primary Care Enhanced Services – Diagnostics

Four diagnostics services have been bundled into an overarching specification to ensure a standardised, efficient service, which all patients across Wandsworth can access: 24hr Ambulatory Blood Pressure Monitoring, 12-lead Electrocardiogram, Phlebotomy, Spirometry.

Enhanced Care Pathway (ECP)

The ECP will support the 3000 frail older patients on the Community Adults Health Services caseload, initially focusing on 500 of the most complex patients at highest risk of deterioration.

Primary Care Quality Contract

This borough wide contract operates at individual practice level to identify and resolve gaps in quality, supporting GP practices to deliver high quality patient care.

Learning Disability Primary Case Management

This service will reduce health inequalities by improving access to fully integrated Primary Care for people with learning disability.

- **Phase 2 services to commence from 1st October 2017**

Community Adult Health Services (CAHS)

The CAHS model will link systems and health professionals to work together to improve the delivery of care for people in the community.

Better at Home Service

This new support service will enable individuals to remain independent in the community and will assist in helping patients to adjust at home following hospital admission, requiring collaboration with Community Services and the voluntary sector.

Key Initiatives and outcomes in Future Years (2018/19 and beyond):

Phase 3 services

End of Life Care Co-ordination Centre (EOLC)

The EOLC Centre will improve the coordination and utilisation of EOLC services, providing more joined-up care for patients, families and carers, and freeing up clinical time for health and social care professionals.

Community Based Care Models for Long Term Conditions (LTCs)

The current redesign of diabetes services being undertaken by the CCG will be continued under this service, moving the focus of diabetes services out of hospitals to be led by primary care, with support from diabetes consultants and diabetes specialist nurses, creating a streamlined, smooth care pathway

Brocklebank Health Centre

- Council agreed in principle
- New building on corner of Garratt Lane and Swaffield Road
- Proposed timeframe 2021?
- Involvement to ensure we get the right facility
- Lobby group?

Clinical Pharmacist

- Laura Barraclough
- Works across 3 site
- At Brocklebank Monday, Wednesday and Friday
- Medication reviews
- Medication queries
- Audits and follow up

GDPR/Privacy

- Since 25th May 2018
- Privacy Policy
- Access to medical records
 - Patients
 - Insurance companies
- Security